#### IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

Aleshea Adams,	: : Civil Action No.:
Plaintiff,	; ;
V.	:
FMS, Inc.; and	: : COMPLAINT
DOES 1-10, inclusive,	: JURY TRIAL DEMANDED
Defendants.	: :

For this Complaint, the Plaintiff, Aleshea Adams, by undersigned counsel, states as follows:

## **JURISDICTION**

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA"), and the invasions of Plaintiff's personal privacy by the Defendants and its agents in their illegal efforts to collect a consumer debt.
  - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendants transact business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

#### **PARTIES**

- 4. The Plaintiff, Aleshea Adams ("Plaintiff"), is an adult individual residing in Atlanta, Georgia, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. Defendant FMS, Inc. ("FMS"), is an Oklahoma business entity with an address of 49-15 South Union Avenue, Tulsa, Oklahoma 77401, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).
- 6. Does 1-10 (the "Collectors") are individual collectors employed by FMS and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
  - 7. FMS at all times acted by and through one or more of the Collectors.

## **ALLEGATIONS APPLICABLE TO ALL COUNTS**

### A. The Debt

8. The Plaintiff allegedly incurred a financial obligation in the approximate amount of \$34,000.00 (the "Debt") to an original creditor (the "Creditor").

- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to FMS for collection, or FMS was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

#### **B. FMS Engages in Harassment and Abusive Tactics**

- 12. In or about November 2012, Defendants contacted Plaintiff at her cellular and residential telephone numbers in an attempt to collect the Debt.
- 13. During the initial conversation, Plaintiff informed Defendants that she could not afford to pay the Debt in full but could pay in monthly installments of approximately \$150.00 to \$200.00.
- 14. In response, Defendants demanded that Plaintiff pay \$500.00 a month and threatened to take legal action against Plaintiff. To date, no such action has been taken.
- 15. Additionally, Defendants used abusive and harassing language when speaking to Plaintiff, stating that "We are not going to leave you alone until we get our money."

- 16. On several occasions, Plaintiff informed Defendants that she could not answer her cellular telephone from 8:00 a.m. and 1:00 p.m. because she would be at work and personal calls were prohibited by her employer. Plaintiff requested that Defendants contact her after 1:00 p.m. instead.
- 17. Despite being informed that such calls were against the policy of her employer, Defendants continued to place calls to Plaintiff before 1:00 p.m. in an attempt to collect the Debt.
- 18. In addition, Defendants continued to contact Plaintiff at an excessive and harassing rate, sometimes call up to two times per day.
- 19. Furthermore, Defendants failed to inform Plaintiff of her rights under the state and federal laws by written correspondence within 5 days after the initial communication, including the right to dispute the Debt.

#### C. Plaintiff Suffered Actual Damages

- 20. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 21. As a direct consequence of the Defendants' acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.

# **COUNT I VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.**

- 22. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 23. The Defendants' conduct violated 15 U.S.C. § 1692c(a)(1) in that Defendants contacted the Plaintiff at a place and during a time known to be inconvenient for the Plaintiff.
- 24. The Defendants' conduct violated 15 U.S.C. § 1692d in that Defendants engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt.
- 25. The Defendants' conduct violated 15 U.S.C. § 1692c(a)(3) in that Defendants contacted the Plaintiff at her place of employment, knowing that the Plaintiff's employer prohibited such communications.
- 26. The Defendants' conduct violated 15 U.S.C. § 1692d(5) in that Defendants caused a phone to ring repeatedly and engaged the Plaintiff in telephone conversations, with the intent to annoy and harass.
- 27. The Defendants' conduct violated 15 U.S.C. § 1692e in that Defendants used false, deceptive, or misleading representation or means in connection with the collection of a debt.

- 28. The Defendants' conduct violated 15 U.S.C. § 1692e(10) in that Defendants employed false and deceptive means to collect a debt.
- 29. The Defendants' conduct violated 15 U.S.C. § 1692f in that Defendants used unfair and unconscionable means to collect a debt.
- 30. The Defendants' conduct violated 15 U.S.C. § 1692g(a) in that Defendants failed to send Plaintiff an initial letter within five days of its initial contact with Plaintiff as required by law.
- 31. The foregoing acts and omissions of the Defendants constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
- 32. The Plaintiff is entitled to damages as a result of Defendants' violations.

# <u>COUNT II</u> <u>VIOLATION OF THE GEORGIA FAIR BUSINESS PRACTICES ACT,</u> <u>O.C.G.A. § 10-1-390, et seq.</u>

- 33. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 34. The Plaintiff is a "consumer" as the term is defined by O.C.G.A. § 10-1-392(6).

- 35. The Plaintiff incurred a Debt as a result of engaging into "[c]onsumer transactions" as the term is defined by O.C.G.A. § 10-1-392(10).
- 36. The Defendants' unfair or deceptive acts to collect the Debt occurred in commerce, in violation of O.C.G.A. § 10-1-393(a).
- 37. The Plaintiff suffered mental anguish, emotional distress and other damages in an amount to be proven at trial.
- 38. Defendant's failure to comply with these provisions constitutes an unfair or deceptive act under O.C.G.A. § 10-1-393(a) and, as such, the Plaintiff is entitled to damages plus reasonable attorney's fees.

# COUNT III INVASION OF PRIVACY BY INTRUSION UPON SECLUSION

- 39. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 40. The Restatement of Torts, Second, § 652(b) defines intrusion upon seclusion as, "One who intentionally intrudes...upon the solitude or seclusion of another, or his private affairs or concerns, is subject to liability to the other for invasion of privacy, if the intrusion would be highly offensive to a reasonable person."
- 41. Georgia further recognizes the Plaintiff's right to be free from invasions of privacy, thus Defendant violated Georgia state law.

- 42. The Defendant intentionally intruded upon Plaintiff's right to privacy by continually harassing the Plaintiff with numerous calls.
- 43. The conduct of the Defendant in engaging in the illegal collection activities resulted in multiple invasions of privacy in such a way as would be considered highly offensive to a reasonable person.
- 44. As a result of the intrusions and invasions, the Plaintiff is entitled to actual damages in an amount to be determined at trial from Defendant.
- 45. All acts of Defendant and its agents were committed with malice, intent, wantonness, and recklessness, and as such, Defendant is subject to punitive damages.

#### **PRAYER FOR RELIEF**

WHEREFORE, the Plaintiff prays that judgment be entered against Defendants:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) and O.C.G.A. § 10-1-399(a) against Defendants;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. \$1692k(a)(2)(A) against Defendants;
- 3. Treble damages pursuant to O.C.G.A. § 10-1-399(c) against Defendants;

- Costs of litigation and reasonable attorney's fees pursuant to 15
   U.S.C. § 1692k(a)(3) and O.C.G.A. § 10-1-399(d) against
   Defendants;
- 5. Actual damages from Defendants for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff;
- 6. Punitive damages pursuant to O.C.G.A. § 10-1-399(a) against Defendants; and
- 7. Such other and further relief as may be just and proper.

#### TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: April 2, 2013

Respectfully submitted,

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